

Affected Products

Product Series	Mercury XU5	
Affected Product Model	All product models	
Affected Parts	EN106119	ME-XU5-2CG-1E-D10H-R1.3
	EN106113	ME-XU5-2EG-1I-D11E-R1.3
	EN106114	ME-XU5-3EG-2I-D11E-R1.3
	EN106118	ME-XU5-4EV-1I-D11E-G1-R1.3
	EN106116	ME-XU5-4EV-1I-D11E-R1.3
	EN106117	ME-XU5-5EV-2I-D12E-G1-R1.3
	EN106094	ME-XU5-5EV-2I-D12E-R1.3
	Including custom models	
Replacement Parts	EN107116	ME-XU5-2CG-1E-D10H-R1.4
	EN107135	ME-XU5-2EG-1I-D11E-R1.4
	EN107139	ME-XU5-3EG-2I-D11E-R1.4
	EN107143	ME-XU5-4EV-1I-D11E-G1-R1.4
	EN107144	ME-XU5-4EV-1I-D11E-R1.4
	EN107148	ME-XU5-5EV-2I-D12E-G1-R1.4
	EN107027	ME-XU5-5EV-2I-D12E-R1.4
	Including custom models	

Type of PCN, Description and expected impact for customers

Type of PCN	<p>A – Post on Enclustra Website</p> <p><input type="checkbox"/> Removal of Product Model (if no customer is affected)</p> <p><input type="checkbox"/> Minor Revision without impact on customer</p> <p><input type="checkbox"/> Other, specify:</p> <p>B – Inform current customers</p> <p><input type="checkbox"/> Increase of minimum order quantity (MOQ)</p> <p><input type="checkbox"/> Status Changes to end-of-life (EOL)</p> <p><input type="checkbox"/> Removal of Product Model (if customer is affected)</p> <p><input type="checkbox"/> Major Revision roll-out</p> <p><input checked="" type="checkbox"/> Minor Revision with impact for customer</p> <p><input type="checkbox"/> Other, specify:</p> <p>C – Inform all affected customers</p> <p><input type="checkbox"/> Security related bug / Major non-conformance to specification</p> <p><input type="checkbox"/> Other, specify:</p>
Description of change	The power supplied to the VCU was increased, allowing output resolutions of up to 4K.
Reason for change	In previous revision, the VCU power supply does not provide adequate voltage/current for resolutions above HD, for example, 4K.
Expected impact on customer	No impact for customers
Forecasted key milestones	Last Time Buy (LTB) date: N/A Last Time Ship (LTS) date: N/A

Details of change

Details	Refer to "Mercury XU5 Known Issues and Changes" document available on Enclustra download site.
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Contact



Enclustra - Product Change Notification (PCN)

No.:	PCN_SP_2026-001
Date:	23.03.2026

Details

If you have any questions or require additional information, please contact support@enclustra.com.
Web: www.enclustra.com